



White Paper

Successful Migration to SiteKiosk Online

A major European amusement park upgraded from SiteKiosk Classic to SiteKiosk Online in just two days - achieving a modern, cloud-managed, and future-proof digital infrastructure.

Executive Summary

A leading amusement park in Europe has successfully migrated from SiteKiosk Classic to SiteKiosk Online with the support of PROVISIO.

During a two-hour workshop, most of the required adjustments were implemented immediately, enabling the migration to be completed within just two days – with a booked project effort of only four hours.

With SiteKiosk Online, the park now benefits from a modern, cloud-based solution featuring centralized management, remote maintenance, and expanded functionality that ensures a future-proof digital infrastructure.

Initial Situation and Decision for SiteKiosk Online

For many years, the amusement park relied on SiteKiosk Classic as a stable and proven solution to secure browser environments and control access to internal applications.

However, with increasing digitalization, new requirements emerged: staff needed cross-location access, information had to be distributed dynamically, and devices required centralized management.

Since an update of SiteKiosk Classic was due anyway, the park decided to switch to SiteKiosk Online. The cloud-based platform promised greater flexibility and long-term security.

In a two-hour workshop with PROVISIO, objectives were defined, existing use cases were analyzed, and the migration strategy was established. Most of the migration steps were already successfully completed during this initial session.

Project Implementation

The migration ran smoothly and was completed with minimal project effort and manageable costs.

The park had booked only four hours of support, and the migration was fully completed after just two days. Workstations were equipped with a restricted browser ensuring secure access to approved corporate functions. Custom buttons give employees direct access to key internal systems, while all other websites remain blocked. Sessions can be continued and screens kept active, ensuring uninterrupted workflows.

A key improvement compared to the Classic version lies in administration: settings are now managed centrally via a modern admin interface. Adjustments can be made remotely at any time, enabling the IT department to act more flexibly and efficiently.

Deployment Throughout the Park

The new solution is used not only at office workstations but also at attractions and other areas of the amusement park.

While SiteKiosk had already been deployed across the park in the past, management with SiteKiosk Online is now significantly easier. This creates a unified digital infrastructure available to all employees across departments while reducing administrative overhead.

Added Value and New Features

With SiteKiosk Online, the amusement park now benefits from features that were not available in Classic.

In particular, remote maintenance greatly facilitates the work of the IT department: devices can be centrally monitored, issues resolved instantly, and configurations updated without requiring on-site intervention. These improvements enhance efficiency, reduce costs, and minimize downtime.

Key Facts at a Glance

- **Migration from SiteKiosk Classic to SiteKiosk Online**
- **Project support by PROVISIO**
- **Booked project effort: 4 hours**
- **Total duration until project completion: 2 days**

Conclusion

The successful switch from SiteKiosk Classic to SiteKiosk Online marks an important step towards the future for the amusement park.

With PROVISIO as a partner, the migration was completed in just two days – with a project effort of only four hours.

With SiteKiosk Online, the amusement park now operates a modern, cloud-based platform that combines centralized management, efficient remote maintenance, and extended functionality. This not only meets today's requirements but also lays the foundation for a future-proof digital infrastructure.

Customer Experience

SiteKiosk is the world's leading kiosk software with the most installations.



Free Trial Version

Try SiteKiosk Online free for 30 days (No credit card required) to experience the centralized ease of design and publishing that our solution has to offer.



Test 30 days free of charge

<https://sitekiosk.online/>

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